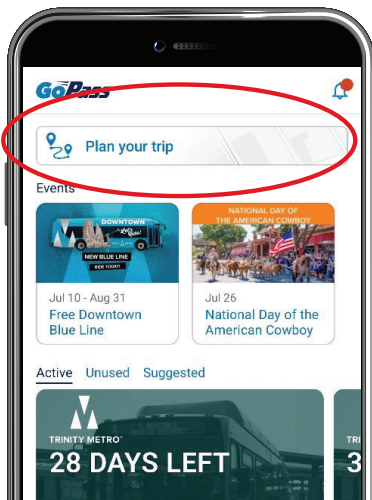


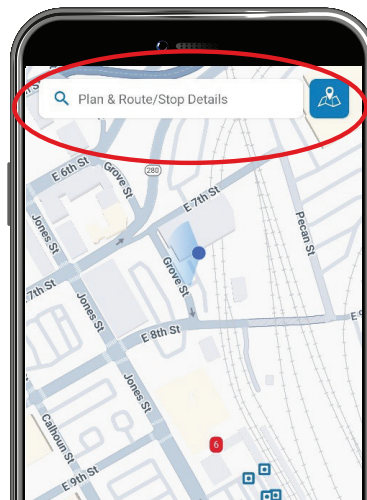


Scheduling On-Demand Microtransit Trips

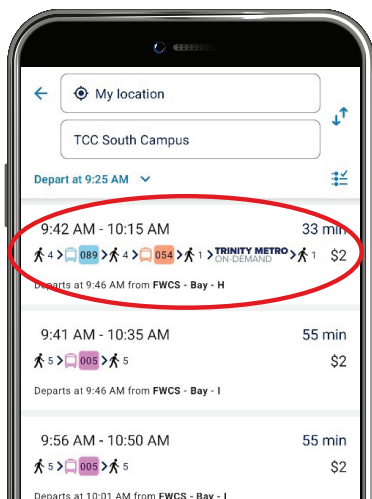
1. Click on **Plan your trip** at the top of the screen in **GoPass**.



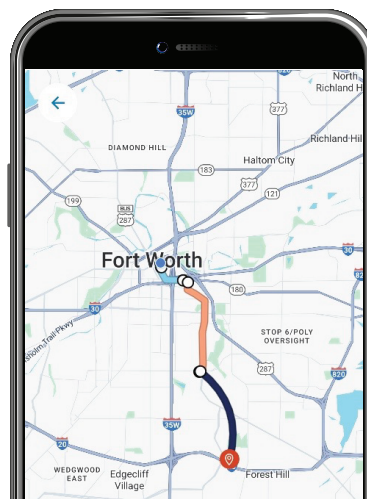
2. Enter your destination; i.e., **TCC South Campus**



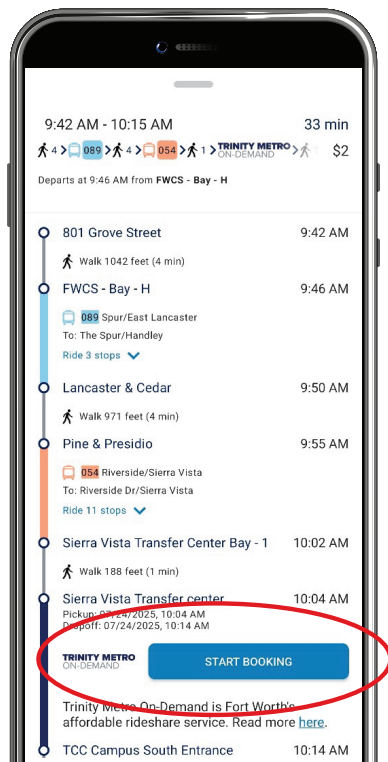
3. On-Demand Microtransit trips take a little longer to appear to ensure there are vehicles available.



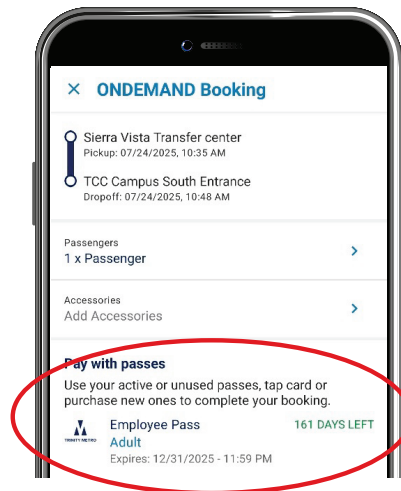
4. Choose the **On-Demand** option and you will see the proposed trip.



5. As you approach the On-Demand pickup location; i.e., **Sierra Vista Transfer Center**, press the **Start Booking** button in **GoPass**.



6. Make sure your **TCC Student Pass** is showing and press the **Request Ride Now** button.



7. Follow the remaining instructions to request a trip from your pickup location.
8. If a vehicle is not available at the time of request, wait a few minutes and try again.

IMPORTANT

To receive a free student transit pass, the student must log in using his/her official TCC student email address and password. Using Google, Apple authentication, or any personal email will create a separate account that is **NOT** linked to your free pass.

If you change or upgrade your smartphone:

- Reinstall the GoPass app
- Log in again using your TCC student email address

This ensures your free monthly pass loads correctly.